

FIVE QUICK ACCOUNT GUIDES

Your plants. Your pace.

Know what is coming. Make deliveries fit. Order once and keep your account pricing.

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| 02 | You don't have to order every month | 2 min |
| 03 | Get account pricing on a one-time order | 2 min |
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Regular Auto Delivery product prices are available on one-time account orders. You do not need a recurring plan.

GUIDE 01 • 2 MINUTE READ

See what you're getting

Find your products, quantities, price and next delivery in one place.

01 Open your delivery

Choose Manage Auto Delivery to review a scheduled order, or Create One Time Order to buy separately.

02 Check items and timing

Review products, quantities, the next ship date and Deliver every.

03 Adjust quantities

Use Edit items for a scheduled delivery, or the quantity controls when building an order. Plant coverage estimates appear beside the plant food.

04 Review the price

Check Order summary and the next shipment's recurring price. After editing a plan, wait for the saved confirmation and review any price change.

05 Find past orders

Open Orders to see purchased items and totals. Open Tracking for available shipment details.

GOOD TO KNOW

Gallons and plant coverage estimates apply to plant food, not potting mixes. One vial makes about 3.5 gallons; supply lasts according to your watering routine.

Introductory checkout gifts are not included in account orders.

[See my next delivery →](#)

GUIDE 02 · 2 MINUTE READ

You don't have to order every month

Space out deliveries, move your next date or take a break.

01 Open your plan

Choose Manage Auto Delivery in your account.

02 Choose your frequency

Under Deliver every, select 30, 60 or 90 days. Wait for the saved confirmation and check the next date.

03 Move the next shipment

Use the next shipment date control to pick an available later date. This postpones delivery without placing another order.

04 Stop scheduled deliveries

Select Deactivate, choose Deactivated, then Apply status. Wait for confirmation.

05 Reactivate your plan

Select Reactivate Auto Delivery, choose Active, then Apply status. Check items, timing and price; if prompted, choose Accept updated price or Keep current delivery.

GOOD TO KNOW

A one-time order will not restart a deactivated plan.

Older PayPal plans may need Support; open Help if your account shows a restriction.

[Choose my delivery timing →](#)

GUIDE 03 · 2 MINUTE READ

Get account pricing on a one-time order

Order when you need more, with no Auto Delivery required.

01 Open a one-time order

Sign in with your purchase email and choose Create One Time Order.

02 Confirm the order type

Select One-time order - Just this order. Account pricing applies automatically.

03 Choose products

Add available plant food or potting mixes and set quantities. Prices and totals update as you go.

04 Check delivery and payment

Review Deliver to, Ship date, Pay with and your billing address.

05 Place your order

Check the items and total in Order summary, then select Place order.

GOOD TO KNOW

A one-time order keeps your existing Auto Delivery schedule unchanged.

Introductory checkout codes and gifts do not apply to account orders.

Build a one-time order →

GUIDE 04 · 3 MINUTE READ

Update your plan or restock now

Edit a future delivery, or place an order now and restart your schedule.

01 Edit a future delivery

In Manage Auto Delivery, change items or timing and wait for confirmation. If prompted, choose Accept updated price or Keep current delivery. To restock now instead, follow the steps below.

02 Build the replacement order

Use the Auto Delivery order controls to choose products, quantities and frequency. Contact Support if your plan cannot be replaced online.

03 Check both deliveries

Review your address, payment and today's total. Next shipment shows the following date and regular recurring price.

04 Compare plans

Select Review Auto Delivery. Compare Current plan and Replacement plan, including any coupon removal.

05 Confirm the replacement

Choose Place order and replace Auto Delivery. Accepted payment charges today's order and restarts the following delivery from today at your chosen frequency; your order history remains available.

GOOD TO KNOW

Editing a future shipment does not place an order now; replacing your plan does.

A declined payment leaves your plan unchanged. If Check order appears, confirm the result there before ordering again.

Older PayPal plans may require Support.

Manage Auto Delivery →

GUIDE 05 · 2 MINUTE READ

Sign in, find an order and get help

Your orders, delivery details and Noot support are close at hand.

01 Sign in

Enter your purchase email address and password, then choose Login.

02 Or use an email link

Choose Email link, then Email me a sign-in link. Open the email and select Sign in securely within 12 hours.

03 Find your order

Open Orders for purchased items and totals, or Manage Auto Delivery for your upcoming delivery.

04 Find tracking

Open Tracking for available shipment details.

05 Contact Support

Choose Support → New request. Add a subject and message, then Send request; replies stay in the same account conversation.

GOOD TO KNOW

For sign-in help or a quick question, open Help. Request a fresh email link if yours has expired.

[Open my account →](#)